

TRUE LANKA EXPERIENCE

Terms and Conditions





TRUE LANKA EXPERIENCE



- 1. Travel insurance should be obtained by the participant before the arrival.
- 2. The visa process should be completed by the participant (eta.gov.lk)
- 3. The online application should be filled out and submitted.
- 4.50% of the total payment of the program has to be paid for the program confirmation, and the balance should be paid 7 days prior to the starting day of the arrival.
- 5. This is confirmed unless there is an unavoidable situation such as bad weather, immediate restrictions imposed by the government, etc.
- 6.It's important to understand, the traveler about the local culture and respect it through the behavior.
- 7.Illegal drugs, consuming, trafficking, or possessing is a legal offense by the government of Sri Lanka.
- 8.A fitness certificate which is not older than 3 months, has to be presented, issued by a qualified physician by saying that the participant is physically and mentally fit for the program.
- 9. Outsiders will not be welcome in the room.
- 10. Cancellation should be informed, 7 days prior to the starting date of the program. Unless 50% of the full amount of the program will be deducted.
- 11.Shared accommodation is offered for cutting the cost down. But if anyone is willing to take a single tent. YES, you can go for it with a supplement.
- 12. Being violent or having a conflict with the group members or with the locals will be caused to terminate the program as the last decision.
- 13. When any group member needed to be away from the program, it's a must to sign on a client release form with the current date and time followed by personal data such as name email address, signature, and mobile phone number. Once you rejoined the group again the second half of the release form should be completed by writing the current date and time.