

TRUE LANKA EXPERIENCE

## **Terms and Conditions**







Tuk Adventure

- 1. Travel insurance should be obtained before starting the tour by the participant.
- 2. Visa process should be completed by the participant (eta.gov.lk)
- 3. The online tour application should be completed 50% of the total payment (of the tour) has to be paid for the tour confirmation, and the balance of the payment has to be paid 7 days prior to the starting date of the tour.
- 4. Cancellation should be informed, 7 days prior to the starting date of the tour. Unless 50% of the full amount of the tour will be deducted.
- 5. It's compulsory to have a Sri Lankan driving license to drive a tuk-tuk in Sri Lanka. (The operator will assist you to get it).
- 6. the tour is created by the experts, so the itinerary will be helpful for you to have a successful tour in Sri Lanka.
- 7. It's important to understand, the traveler about the local culture and respect it through the behavior.
- 8. Illegal drugs... consuming, trafficking or possessing is a legal offence by the government of Sri Lanka.
- 9.A fitness certificate which is not older than 3 months, has to be presented, issued by a qualified physician by saying that the participant is physically and mentally fit for the tour.
- 10. In case of an accident (no matter whether it's minor or major) you must contact the operator.
- 11.We are not responsible for any of accommodations or food and beverages arranged by you. But both can be arranged on your request.